

Craig Nathanson, The Best Manager™

Workshop: Communication Skills



About Craig:

Craig Nathanson is the founder of THE BEST MANAGER™, workshops and products aimed at bringing out the best in those who manage and lead others.

Craig is a 25 year management veteran, Executive coach, college professor, author and workshop leader.

Craig Nathanson is also The Vocational Coach helping people and organizations thrive in their work and life.

Craig's on line communities can be found at www.thebestmanager.com and www.thevocationalcoach.com

You will learn:

- Why communication skills are the most essential skills for every manager
- How you can get better results with quality communications
- How to examine the quality of communications in your organization
- Why teams fail when communications is poor, and what to do about it
- How to see the link between poor communications and poor interpersonal relationships
- How to improve the traditional model of communications at work
- How to recognize the difference between “low richness” and “high richness” in your communications
- How to give and receive feedback that enhances interpersonal relationships at work
- How to know when to use coaching communication rather than punitive communication
- How to recognize your preferred communication style and adjust it as needed for every occasion
- How to turn great listening into great coaching
- How to build strong teams through improved communications
- How to measure if communications is working in the organization

Interactive, thought-provoking, and you can apply what you learn right away!

Contact:

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